

IMPACT Critical Outcomes!

Technical skills alone are not enough to optimize...

- **Patient Safety**
- **Patient Experience**
- **Workforce Health**
- **Cost-effectiveness**



Healthcare Interactions Matter!

Staff need **specialized training** that focuses on the development of interaction skills to optimize...

- **Communication**
- **Teamwork**
- **Culture**

Our Medical Improv Toolkit improves interactive soft skills to impact these critical outcomes!



About IMPACT Toolkits

We **customize programs** with experiential activities, storytelling, discussion and reflections for all levels and disciplines.

IMPACT Toolkits include:

- Keynotes, single sessions and workshop series
- **Faculty, student, leaders and staff**
- Train the trainer programs
- In-person, hybrid, and virtual programming
- **Academic, hospital, practices and associations**
- Supplemental resources such as books, videos, handouts, post-event follow-up

How Is the Toolkit Customized?

Together we explore your learning objectives and organizational goals.

We discuss **what your staff, time and budget logistics are**, and answer your questions about *IMPACT* and our interprofessional team.

We then draft a proposal that fits your needs.

Because Healthcare Interactions Matter!

What is Medical Improv?

Medical Improv is an experiential teaching tool that adapts the “**Yes and . . .**” philosophy and activities from theater improvisation to improve healthcare interactions that impact critical outcomes.

It is NOT training to perform on stage or tell jokes. While engaging and fun, the content is serious, as people build relationships, communicate authentically and develop **interactive soft skills that have a ripple effect, like...**

- **Empathy, active listening, collaboration**
- **Non-verbal communication, feedback**
- **Self-confidence, resilience, flexibility**
- **Trust, teamwork, speaking up in groups**
- **Adaptability, comfort with uncertainty**

The Research

As studies validate and as suggested by the Institute of Medicine, the World Health Organization and other leading health related organizations, **Medical Improv** has been found to positively **IMPACT** interactive skills.

A few of the many studies ([click here to see many more](#)):

- [Medical Improvisation Training for all Medical Students: 3-Year Experience](#)
- [The role of "improv" in health professional learning: A scoping review](#)
- [Medical Improv: A Novel Approach to Teaching Communication and Professionalism Skills](#)
- [Medical Improv Course Boosts Communication and Teamwork Skills](#)
- [The Impact of a Medical Improv Curriculum on Wellbeing and Professional Development](#)

Beth Boynton, RN, MS, CP, Jim Mecir & Ellen Schnur are a unique interprofessional team drawing on decades of experience in healthcare, corporate management/training, teamwork in Major League baseball and improv!

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